



Full-Time Sales Assistant Position Available

Tears thrift shop in Retreat, Cape Town

Tears Animal Rescue is a non-profit organization dedicated to rescue, rehabilitate and rehome companion animals. Our Thrift stores play a crucial role in raising funds for our cause while providing affordable goods to the public. We are looking for a motivated and friendly Sales Assistant to join our team and help make a difference.

Main purpose of this Sales Assistant position:

The purpose of a Sales Assistant at an Animal Rescue Charity thrift shop is to contribute directly to the charity's fundraising efforts by supporting the daily operations of the shop. This involves delivering excellent customer service, assisting shoppers with purchases and inquiries, and creating a positive, welcoming shopping experience that encourages sales, donations and repeat visits.

We are looking for someone who will:

1. Provide excellent customer service and create a welcoming shopping experience.
2. Assist customers with purchases, enquiries, and donations.
3. Operate the cash register and handle transactions accurately.
4. Help with stock processing, pricing, and visual merchandising.
5. Maintain cleanliness and organization within the shop.
6. Support in receiving and sorting donated items.
7. Work as part of a team to achieve sales targets.
8. Uphold the charity's values and ensure a positive representation of our mission.

You are:

1. Friendly and approachable with good communication skills.
2. Previous retail and customer service experience.
3. Ability to work in a fast-paced environment and handle transactions efficiently.
4. A passion for charitable work and sustainability.
5. Proactive and have a positive, self-growth mindset and enthusiasm for continuous learning and personal development.
6. Reliable and able to work flexible hours, including weekends and Public Holidays.
7. Physically able to assist with stock handling (lifting, sorting, arranging donations).
8. Be able to work at different store locations if needed
9. Be available over busy retail periods (for example November, December, January)
10. Must have a Matric certificate
11. Must be a South African citizen (applications from non-citizens will not be considered).

TEARS is an equal opportunity employer, committed to inclusivity, diversity and fairness in the workplace.

Salary Negotiable based on skills, qualifications and related experience

Suitable candidates are invited to email a motivation letter and CV to aj@tears.org.za.

Closing date **18 November 2025**.